

Version JS/2

EGT2  
ENGINEERING TRIPOS PART IIA

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Friday 4 May 2018                      9.30 to 11.10

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**Module 3E6**

**ORGANISATIONAL BEHAVIOUR**

*Answer not more than **two** questions.*

*All questions carry the same number of marks.*

*The **approximate** percentage of marks allocated to each part of a question is indicated in the right margin.*

*Write your candidate number **not** your name on the cover sheet.*

**STATIONERY REQUIREMENTS**

Single-sided script paper

**10 minutes reading time is allowed for this paper at the start of the exam.**

**You may not start to read the questions printed on the subsequent page of this question paper until instructed that you may do so.**

- 1 (a) What factors evoke emotions at work? Describe and discuss affective events theory. [40%]
- (b) How do emotions affect work outcomes? [30%]
- (c) To what extent are positive emotions desirable in the work place? [30%]
- 2 (a) What is personality? What are the factors that determine an individual's personality? [20%]
- (b) Compare and contrast the two dominant personality frameworks: the Myers-Briggs Type Indicator and the Big Five Personality Model. [40%]
- (c) Why does personality matter in organisations? [40%]
- 3 (a) What is leadership? What are the differences between leaders and managers? [20%]
- (b) Select and describe one leadership theory in detail. [40%]
- (c) Critically discuss leadership as a determinant of organisational success. [40%]

**END OF PAPER**