EGT2: IIA
ENGINEERING TRIPOS PART IIA

Tuesday 5 May $2015 \quad 9: 30$ to 11

## Module 3E3

## MODELLING RISK

Answer not more than two questions.

All questions carry the same number of marks.

The approximate percentage of marks allocated to each part of a question is indicated in the right margin.

Write your candidate number not your name on the cover sheet.

## STATIONARY REQUIREMENTS

Single-sided script paper

## SPECIAL REQUIREMENTS TO BE SUPPLIED FOR THIS EXAM

CUED approved calculator allowed
Attachment: 3E3 Modelling Risk data sheet (3 pages).

10 minutes reading time is allowed for this paper.

You may not start to read the questions printed on the subsequent pages of this question paper until instructed to do so.

## Version HJ/3

1 (a) A car rental agency has offices in Birmingham, Cambridge, Exeter, and London. The agency allows one- and two-way rentals, so that cars rented in one location may end up in another. Statistics shows that at the end of each week 70\% of all rentals are two-way. As for the one-way rentals: From Birmingham, 20\% go to Cambridge, $60 \%$ go to Exeter, and the rest go to London; from Cambridge, $40 \%$ go to London and $60 \%$ go to Exeter; from Exeter, $50 \%$ go to London and the rest go to Cambridge; and from London, $80 \%$ go to Exeter, $10 \%$ go to Cambridge, and $10 \%$ go to Birmingham.
(i) Express the situation as a Markov chain and specify the corresponding transition matrix.
(ii) If the agency starts the week with 100 cars in each location, what will the distribution be like in two weeks?
(iii) If each location is designed to handle a maximum of 110 cars, would there be a long run space availability problem in any of the locations?
(iv) Calculate the average number of weeks that elapse for a car that starts at Cambridge and returns to Cambridge for the first time.
(b) Labour needs in construction projects can be met through hiring and firing of workers. Both activities incur costs. The goal is to minimize the total cost of labour needed for the project. Assume that the duration of the project is $N$ weeks and that the minimum labour force required in week $n$ is $b_{n}$ workers. The model assumes that an additional cost is incurred if a week's workforce exceeds the minimum requirement or if additional hiring takes place in a week. For simplicity, no cost is incurred when firing takes place. The cost of maintaining a workforce $x_{n}$ larger than the minimum $b_{n}$ in week $n$ incurs a unit excess cost of $C_{1}$. If $x_{n}>x_{n-l}$, hiring occurs at the additional cost of $C_{2}$ per person.
(i) Define relevant parameters, variables and functions and formulate the optimality equations.
(c) You are given the Summary Outputs of two different multiple linear regression models that are generated using the Excel regression function for the same business problem. The Summary Outputs explore the relationship between a performance measure and several explanatory variables. Discuss how you would assess the relative strengths and weaknesses of each model.

## Version HJ/3

2 (a) Business Publishing received a manuscript for a new college management textbook. The editor of Business Publishing is familiar with the manuscript and estimated a 0.65 probability that the textbook will be successful. If successful, a profit of $£ 75,000$ will be realized. If Business Publishing decides to publish the textbook and it is unsuccessful, a loss of $£ 150,000$ will occur.
(i) Construct a decision tree for Business Publishing.
(ii) What is the optimal decision for Business Publishing, and what is the expected profit for this project?

Before making the decision of accepting or rejecting the manuscript, the editor is considering sending the manuscript out for a review. A review process provides either a favourable ( F ) or unfavourable ( U ) evaluation of the manuscript. The past experience with the review process suggests probabilities $\mathrm{P}(\mathrm{F})=0.7$ and $\mathrm{P}(\mathrm{U})=0.3$. If the review is favourable, then the textbook will be successful with a 0.75 probability and will be unsuccessful with a 0.25 probability. If the review is unfavourable, then the textbook will be successful with a 0.417 probability and will be unsuccessful with a 0.583 probability.
(iii) Construct a new decision tree for Business Publishing.
(iv) What is the new optimal decision for Business Publishing, and what is the new expected profit for this project?
(v) If the cost for the manuscript review is $£ 5,000$, what is your recommendation about acceptance or rejection? What is the maximum that Business Publishing should be willing to pay for a manuscript review? Support your answers with detailed analysis.
(b) For the $\mathrm{M} / \mathrm{M} / 1$ queue, let $\lambda$ and $\mu$ be the arrival rate and service rate respectively. Let $p_{n}$ be the steady-state probability that there are $n$ customers in the system. It can be proved that $p_{n}=c_{n} p_{0}$, where $c_{n}=(\lambda / \mu)^{n}$.
(i) Derive closed-form solutions for $L_{q}$ (the average queue length), $L$ (the average number of customers in the system), $W_{q}$ (the average waiting time in the queue), and $W$ (the average time in the system).
(c) Specify the mathematical equations for both the simple exponential smoothing model and the Winters multiplicative exponential smoothing model. Explain when you would prefer to use the Winters multiplicative exponential smoothing model over the simple exponential smoothing model.

## Version HJ/3

3 (a) Consider a Markov chain with transition probability $P_{i j}$ from state $i$ to state $j$. Let $H_{i j}$ be the time of the first passage from state $i$ to state $j$ and $E\left(H_{i j}\right)$ be the expected value of $H_{i j}$.
(i) Derive the following equation for $E\left(H_{i j}\right)$ :

$$
E\left(H_{i j}\right)=1+\sum_{k \neq j} E\left(H_{k j}\right) P_{i k}
$$

(b) A shop uses 10 identical machines. Each machine breaks down once every 7 hours on average. It takes half an hour on average to repair a broken machine. Both the breakdown and repair processes follow the Poisson distribution.
(i) Calculate the average number of broken machines at any point in time when the number of repair persons is equal to 1 and 2 , respectively.
(c) Use calculations and a line chart to illustrate how the width of the $95 \%$ confidence interval for the population mean changes with the change of the sample size. What managerial conclusions can you draw from the line chart?
(d) (i) For simple linear regression, define the $R$-square statistic mathematically and explain its meaning in words.
(ii) What are the underlying assumptions for simple linear regression?
(e) Portfolios generated from three stocks are shown in the risk-return scatter diagram below. Discuss and compare the three portfolios highlighted in large squares.


END OF PAPER

